

## CUMULATIVE MONTHLY MANAGEMENT REPORT INSPECTION SECTION

**MONTH:** OCTOBER

**YEAR:** 2011

**NUMBER OF INSPECTORS ASSIGNED:** 31

**MANAGERS:** Brenda Thompson

TYPE	NUM	HOURS
SPECIAL	0	0.0
SYS TESTS	5	16.5

ENFORCEMENT		
CORRECTIONS	NOV	RED TAG
15	31	0

TYPE	HOURS
TRAINING	80.00
ADMIN	10.00
OVERTIME	67.00
LEAVE	834.85

INSPECTION AUDITS		CUSTOMER SERVICE	
No. of Insp. Audits	31	# of CS Feedback	24
Passing Audits	31	Excellent/ Good	24
% Passing	100%	% Passing	100%
Goal	90%	Goal	80%
<b>Actual vs Goal + / -</b>	<b>10%</b>	<b>Actual vs Goal + / -</b>	<b>20%</b>

RECOGNITION	
Written	0
Verbal	0

INSPECTION TIMELINESS			
On Time	% On Time	Goal	Actual vs Goal + / -
11393	98.11%	98%	0.11%

	COMM'L	RES'D'L	TOTAL	% TURN DOWNS
TOTAL COMPLETED BUILDING INSPECTIONS	2602	3069	5671	11%
TOTAL COMPLETED ELECTRICAL INSPECTIONS	1588	1034	2622	10%
TOTAL COMPLETED PLUMBING INSPECTIONS	625	1456	2081	8%
TOTAL COMPLETED MECHANICAL INSPECTIONS	461	436	897	9%
TOTAL COMPLETED POOL INSPECTIONS	4	180	184	22%
TOTAL COMPLETED DEMOLITION	7	1	8	0%
TOTAL COMPLETED RIDES	0		0	0%
EXPIRED PERMITS NOTIFICATION			150	
<b>GRAND TOTAL OF INSPECTIONS</b>	<b>5287</b>	<b>6176</b>	<b>11613</b>	<b>11%</b>

AVERAGE DAILY COMPLETED INSPECTIONS	580.7
AVERAGE DAILY MANPOWER	25.8
AVERAGE COMPLETED INSPECTIONS PER MAN PER DAY	22.5
NUMBER OF WORK DAYS IN MONTH	20

Returned Tickets	220
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